RESOLUTION #

DESIGNATION OF MARATHON COUNTY DEPARTMENT OF SOCIAL SERVICES AS LEAD AGENCY FOR COMMUNITY OPTIONS FUNDING

WHEREAS, Community Options Program funding to serve children with disabilities and individuals with mental health diagnoses after the conversion to Family Care; and

North Central Health Care was designated as the Community Options Program lead agency for Marathon County in 2008 upon the implementation of Family Care in Marathon County

WHEREAS, Marathon County DSS and NCHC have entered into agreements since 2008 for the transfer of Community Options Program funding to MCDSS for children’s

WHEREAS, MCDSS continues to be the sole provider of long term support services for children with disabilities through the Community Options Program, Children’s Long Term Support Waiver, and Family Support

WHEREAS, DHS has directed a change in the administration of the funding for the Community Options Program effective January 2016, which requires the separation of funding allocations for long term support for children from funding for mental health

WHEREAS, DHS is responsible for the specific allocation division of previously allocated COP funds, which includes transfer of the children’s Community Options Program risk reserve to MCDSS from NCHC

WHEREAS, this division of funds is only an administrative change and does not affect current service provision

NOW, THEREFORE, BE IT RESOLVED that the Board of Supervisors for the County of Marathon does designate Marathon County Department of Social Services as the Community Options Program lead agency for the purposes of funding long term care services to children.

Respectfully submitted this ______ day of November, 2015.

HEALTH AND HUMAN SERVICES COMMITTEE

Fiscal Impact Statement: None. The State of Wisconsin provides all funding for the Community Options Program.
Marathon County DSS Community Response (CR) Program
Case Services and Outcomes June 2015

The following information reflects data collected from September, 2008 to June 2015.

The information in red identifies the differences in the data from the December 2014 report to the current report.

1. Numbers Served:

Total Program Referrals: 382 families (19 families referred from Dec 2014 to June 2015)

- 64 not offered CR services due to being at capacity (0 families not offered services due to being at capacity since December 2014)
  (When cases are placed on the program wait list longer than three months they are not offered services).

318 families Offered services (19 families offered services Dec 2014 to June 2015)

- Families that participated in program services: 196 (11 families served from Dec 2014 to June 2015)
  - 62% participation rate (same percentage rate as the December 2014 data)
  Marathon County’s rate exceeds state average program participation rate of 54% (2012)

Adults and Children served by Community Response:

- 268 adults (+15 since December 2014)
- 380 children Total: 648 (+33 since December 2014)

Age ranges of children served: 0-2 = 180 (+13); 3-5 = 107 (+16); 6-8 = 61 (+1); 9-11 = 17; 12+ = 18 (+1)

Average Participation length: 4.6 months
Average # home visits completed per family: 9 (+1 home visit)

2. Recidivism data:

The following information reflects how many families have been referred back to the formal
Child Protective Service (CPS) system after being referred to the Marathon County Community
Response Program:

Families referred back to CPS that had ACCEPTED program services:

- Of 196 participating families: It should be noted that these are cases which have been opened to
  CR throughout the lifespan of CR.
  - 23 cases or 12% were substantiated abuse and neglect (nine cases
    referred by CR worker during program involvement) (+6 cases since
    December 2014 data)
  - 3 cases screened in as Alternative Response had identified service needs
o **23 cases or 12%** resulted in Out of Home placements (Three families voluntarily placed children in care while participating in Community Response) (+3 cases)

o **28 cases or 14%** opened for court ordered ongoing services (+2 cases)

o **22 families** received multiple screened-in reports (three or more reports) (+4 families)

Families referred back to CPS that DECLINED (122) (+8 families) /NOT OFFERED (64) program services:

Of **186** non-participating families:

o **40 cases or 22%** were substantiated child abuse and neglect (+6)

o **Five cases** screened in as alternative response had identified service needs

o **38 cases or 20%** resulted in Out of Home Placements (+5)

o **43 cases or 23%** opened for court ordered ongoing services (+6)

o **36 families** received multiple screened-in reports (three or more reports) (+6)

3. **Flex Fund Use:**

The Community Response Program has flexible funds that can be used on families toward a household expense that will help meet an immediate need and/or reach an identified program goal.

**Summary:** **162 families were approved to use program funds** (Ave. amount -$427 spent on each family) (+10)

**Utilities:** 61 families (+6 families)
**Rent/Security Deposit:** 70 families (+7 families)
**Car Repairs:** 16 families (+1 family)
**Guardianship filing fees:** 5
**Child care co-payments:** 6
**Other:** 19 families (Y memberships, cleaning service, phone bill, employment uniform clothing, license renewal/driver exam fee, AODA assessment, respite care, C.N.A. course and exam fee, taxi cab license fee)

In addition to flex fund use families also received:

**Gas card:** 110 families received one or more (+3 families)
Walmart Card: 149 families received one or more (+8 families)
Bus Passes: 53 families
Bus tokens: 33 families (+2 families)

4. Community Services Provided During CR Program Involvement:

The following information reflects the various resources and services that families have been connected to in the course of program involvement:

Family Team Meetings: 56 (family meetings held with identified formal and informal supports to discuss and work on family goals and needs) (+6 families)

Start Right Program Referrals:
43 families involved prior to CR involvement
57 referred by Community Response Worker or Public Health Nurse during program involvement (+2 families)

Public Health Nurse
32 families received services from Marathon Co. Public Health during CR involvement (+6 families)

Counseling/Support Groups/Mental Health Services:
37 families involved in counseling prior to program participation (+3 families)
57 families referred by CR worker (+4 families)

Domestic Violence/Sexual Assault Services:
51 families referred to support groups, shelter, advocacy, safety planning (+1 families)

Food Pantries:
71 families referred or transported by CR worker (+5 families)

Employment:
112 families referred to Job Center, provided with job postings, were assisted with locating employment online and/or filling out applications, or received other employment assistance (+3 families)
14 families referred to FSET program (program reopened April 2015 – this is an employment program)
56 families referred to the Wisconsin Works program (+8 families)
Clothing:
95 families referred to Rebecca’s Closet by CR worker (+8 families)
93 families given Goodwill vouchers by CR worker (+10 families)

WIC:
27 families referred by CR worker (+7 families)

Education:
29 Families had application fees waived for UWMC or NCTC by CR worker (the program is no longer waving fees following December 2014)
60 families referred to GED/HSED, college level, or C.N.A classes (+3 families)

Housing:
83 families referred to Section 8/Low Income housing or assistance locating housing by worker (+12 families)
24 families reside in low income housing prior to CR involvement (+1 families)

Energy Assistance:
70 families referred by CR worker (+5 families)

North Central Community Action Program/Emergency Assistance at Job Center (rent assistance)
57 families referred by CR worker (+7 families)

Childcare:
36 families provided information on licensed or certified childcare providers (+4 families)

Catholic Charities:
47 families were referred to Catholic Charities for assistance programs (+3 families)

Head Start:
18 families referred by CR worker (+2 families)
15 families enrolled prior to CR participation (+1 family)

Budgeting Class:
52 families referred to class at UW-extension (+2 families)

Alcohol and Drug related services:
24 families referred by CR worker (+1 family)
15 referred by other agency (+2 families)

Safelink Wireless telephone:
43 families referred by CR worker (+4 families)
24 families previously enrolled (+1 family)

Legal Assistance:
47 families referred to Judicare or other legal advocacy by CR worker (+3 families)
Parenting classes at the Family Resource Center or other parenting support:
105 families previously participated and/or referred by CR worker (+6 families)

Holiday baskets/gift sponsorship:
27 families referred by CR worker

Project Step-up:
9 families referred by CR worker (+2 families)
4 families involved prior to CR involvement

North Central Health Care/ Comprehensive Community Services
10 involved in program
13 referred by CR worker (+3 families)

Wheels to Work:
37 families referred (+4 families)

Transportation:
58 families provided with transportation to and from medical or other appointments (+7 families)

Birth to Three:
22 families participating or referred by CR worker (+2 families)

Habitat for Humanity:
3 families referred

Social Security Disability (SSI):
40 families receiving benefits prior to CR participation or referred by this worker (+2 families)

Lutheran Social Services/ Pregnancy and Adoption Services:
5 families referred

Neighbor’s Place:
50 families received referrals for household items by CR worker (+3 families)

Other Donations: 29 families received donations from helplink, Women in Action, church groups, etc. (+1 family)
The data identified in these charts is the total data from the beginning of community response in 2008 through June 2015.

**Participation Rate Among Total Program Referrals (N=382 families)**

- 51% at capacity
- 32% No
- 17% yes

**Participation Rate Among Families Offered Services**

- 62% No
- 38% yes
The data identified in these charts is the total data from the beginning of community response in 2008 through June 2015.
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### Community Response

Use of Program Funds by Family N-162

(this is the percent of families who received funds for this purpose)

- **Utilities**: 38%
- **Rent/Security Deposit**: 43%
- **Car Repairs**: 10%
- **Guardianship Filing Fees**: 3%
- **Child Care Co-Payments**: 4%
- **Other**: 12%

Total equals more than 100% because families used funds for more than one purpose.

### Community Response

Gift Card/Bus Pass/Bus Token Usage (this is the percent of families who received funds for this purpose)

- **WalMart**: 93%
- **Gas Cards**: 68%
- **Bus Passes**: 33%
- **Bus Tokens**: 20%
The data identified in these charts is the total data from the beginning of community response in 2008 through June 2015.

<table>
<thead>
<tr>
<th>Community Services Provided to Families</th>
<th>Count</th>
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<tbody>
<tr>
<td>AODA Services</td>
<td>24</td>
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<tr>
<td>B-3</td>
<td>22</td>
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<tr>
<td>Budgeting Class</td>
<td>52</td>
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<td>Habitat for Humanity</td>
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<tr>
<td>Holiday Baskets</td>
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<td>LSS/Pregnancy &amp; Adoption Services</td>
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<td>NCCAP/Emergency Assistance</td>
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<td>NCHC/CCS</td>
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