

EXCEPTIONAL	CORE VALUE	NEEDS IMPROVEMENT
<ul style="list-style-type: none"> Relaying opportunities to decision makers and providing supporting documentation. Identified by peers as being exceptional and being sought out for guidance in providing quality customer service. 	<p>SERVICE</p>	<ul style="list-style-type: none"> Being inconsistent or showing avoidance in providing quality customer service. Careless or wasteful in using airport assets.
<ul style="list-style-type: none"> Leading co-workers in promoting a safe work environment while fostering a clear exchange of ideas to promote loyalty to the mission. 	<p>INTEGRITY</p>	<ul style="list-style-type: none"> Finding fault or being cynical with legitimate business proposals or new ideas.
<ul style="list-style-type: none"> Partnering with co-workers to further the professional development of both people (mentoring). Keeping a journal of your accomplishments and professional development. 	<p>QUALITY</p>	<ul style="list-style-type: none"> Using phrases such as “That’s the way we’ve always done it”. Bad mouthing others, avoiding or ignoring work that needs to be done.
<ul style="list-style-type: none"> Acts upon opportunities to influence positive change. Openly encourages dialog to elicit other’s ideas. Recognizing the best options and accepting the best ideas, even if they are not your own. 	<p>DIVERSITY</p>	<ul style="list-style-type: none"> Failing or refusing to listen to someone else’s perspective. Using racial slurs or intentionally putting down others.
<ul style="list-style-type: none"> Knowing how your job affects the department’s mission, vision and goals. Models a collaborative team spirit by sharing information and taking initiative in assisting others. 	<p>SHARED PURPOSE</p>	<ul style="list-style-type: none"> Unwilling to accept work assignments. Rarely volunteers for work or team action groups.
<ul style="list-style-type: none"> Shares best ideas, practices and efficiencies for the appropriate use and conservation of resources. Develops time saving methods and shares with decision makers and co-workers. 	<p>STEWARDSHIP OF RESOURCES</p>	<ul style="list-style-type: none"> Does not adhere to safety policies and procedures. Does not seek assistance when needed or wastes time completing tasks.