

City-County Information Technology Commission

Core Values and Behaviors

January 2014



Quality of Service

- Responds to requests and communications in a timely manner
- Listens attentively and asks clarifying questions
- Clearly communicates expectations and commitments
- Delivers on commitments
- Provides ongoing clear communications

Integrity

- Accountable for our actions, successes and failures
- Treats everyone with kindness, honesty and respect
- Treats everyone equitably and fairly
- Adheres to laws, policies and procedures
- Protects confidential and sensitive information
- Maintains high standards of professionalism

Innovation

- Approaches change with a positive attitude
- Develops creative solutions
- Demonstrates a commitment to continuous improvement
- Proactively initiates change or improvement
- Committed to continuous education and knowledge

Stewardship of Assets

- Accountable for our assets against fraud, waste and loss
- Consistently follows policies, procedures and controls

Teamwork

- Shares ideas in an open and honest manner with peers and partners
- Supports each other's efforts
- Cooperates to reach team objectives
- Builds positive work relationships

Behaviors we expect

Supportive, Respectful, Engaged