

FAQ: Contact Tracing



What is contact tracing?

The process of getting in touch with individuals who have been near an individual who has tested positive for COVID-19.

Why is contact tracing important?

Contact Tracing contains the spread of COVID-19 by identifying potentially infectious people. Individuals can spread COVID-19 two days before having symptoms.

What should I expect if a contact tracer calls me?

A contact tracer will call to inform you of your contact with a positive COVID-19 case. They will ask you for your contact and demographic information, medical conditions, and if you are experiencing symptoms. The contact tracer will provide educational material, information on symptom monitoring and directions for quarantine. Contact tracers will NOT ask for bank account information, credit card number, or social security number!

Do I get to know who the positive case is?

No. Contact tracers are NOT given information about the positive COVID-19 case. Patient confidentiality is protected under the Health Insurance Portability and Accountability Act (HIPAA). HIPAA prohibits the release of the identity of the positive case.

How can I get most up-to-date COVID-19 information?

Marathon County Health Department website:

<https://www.co.marathon.wi.us/Departments/HealthDepartment/COVID19.aspx>



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