

# Employee Health & Wellness Center

## FAQ's



### Who can use the Employee Health and Wellness Center?

- The clinic is open to all **Marathon County** employees on the WCA GHT Health Plan and their covered dependents.
- Some employees may be referred to the Employee Health and Wellness Center by the nurse triage team if there is an injury that occurs at work.

### Can my children be seen at the Employee Health and Wellness Center?

- Yes, children 18 months and older can be seen for acute medical care.
  - Example: Ear ache, respiratory issues, cough, rashes, minor skin conditions, etc.
- Well child visits and childhood immunizations are **not** included at the clinic.

Sports and camp physicals are included in the clinic services

### Do I need to make an appointment to use the Employee Health and Wellness Center?

- Yes. To avoid long wait times, and assure your needs are quickly met appointments are necessary. This is not a walk-in clinic but please feel free to schedule an appointment at the front desk. Same day appointments are usually available. Call **(715) 843-1256** to make an appointment

### What is a Primary Care Provider?

- A Primary Care Provider is a health care practitioner that is commonly referred as a family doctor. A Primary Care Provider may be a physician, physician assistant, or nurse practitioner.

### Can I use the Employee Health and Wellness Center as my Primary Care Provider?

- No, the Employee Health and Wellness Center is not set up to be your primary care provider. The services provided at the Employee Health and Wellness Center will support and help with your health management in between visits with your primary care provider. If you do not have a primary care provider, we will assist you in finding a provider that meets your needs.

### What is a Physician's Assistant, or PA?

- Physician Assistants (PAs) are often referred to Advanced Practice Providers and are able to diagnose illness, develop and manage treatment plans, prescribe medications, and are to serve as or support a patient's primary care provider.

### What if I have a complex medical condition?

- If the medical provider determines you need additional care or treatment for more complicated problems, the provider will assist the patient with the referral to a medical facility or provider of the patient's choice.

### Why should I use the Employee Health and Wellness Center?

- The Employee Health and Wellness Center is a benefit to all covered individuals to that allows access to high quality care in a convenient location, and reduces out of pocket costs and time away from work.